Splashtop Remote Support Features

Features by edition	Plus	Premium
Unlimited technicians	✔	✔
Unlimited concurrent sessions	✔	✔
Fast remote access with HD quality	✔	✔
Remotely access computers and servers running Windows XP/7/8/10, Windows Server 2003, 2008, 2012, 2016, 2019, and macOS / Mac OS X 10.7+	✔	✔
Remote from Windows, Mac, iOS, Android, and Chrome browser	✔	✔
Web console for computer and user management	✔	✔
Unattended support	✔	✔
Logging of connections, file transfers and management activity	✔	✔
Computer and User grouping	✔	✔
Group permissions	✔	✔
User management	✔	✔
256-bit AES encryption	✔	✔
View computer status, inactive time, streamer version	✔	✔
Multi-monitor support - view one monitor at a time (additional options in Plus & Premium)	✔	✔
Two-step verification	✔	✔
Lock remote screen	✔	✔
Blank remote screen	✔	✔
Require Windows or Mac password	✔	✔
Request permission upon connection	✔	✔
Device authentication	✔	✔
Apps and web console available in English, French, German, Spanish, Italian, Portuguese, Japanese, and Simplified Chinese	✔	✔
Productivity Features	**Plus**	**Premium**
File transfer (including drag-and-drop file transfer and Windows copy/paste file transfer)	✔	✔
File transfer outside of a remote access session	✔	✔
Remote print	✔	✔
Chat (in-session)	✔	✔
Chat (outside session)	✔	✔
Session recording	✔	✔
Multi-monitor support (multi-to-one)	✔	✔
Multi-monitor support (multi-to-multi)	✔	✔
Share technician desktop	✔	✔
Remote wake (Wake on LAN)	✔	✔
Remote reboot	✔	✔
Audio	✔	✔
Two technicians can remote into one machine	✔	✔
Attended support for on-demand access to Windows and Mac computers (1 concurrent user and session)	✔	✔
Access RDP Session	✔	✔
Priority technical support	✔	✔
Endpoint Security	**Plus**	**Premium**
Purchase, track and manage Bitdefender Security Tools Antimalware through your Splashtop web console	✔	✔
View protection status for Windows computers running Bitdefender, Windows Defender, Kaspersky and other endpoint security solutions		✔
Premium Exclusive Features	**Plus**	**Premium**
Configurable Alerts - Monitor computer status, software installation, memory usage, and more		✔
Windows Update Management - View available updates, install updates, schedule updates		✔
System Inventory - View and compare snapshots. Change logs. Download computer system hardware and software inventory reports.		✔
Event Logs - Get quick access to a computer's Windows event logs in the Splashtop web console		✔
Remote Command - Send command line or terminal commands to a remote Windows or Mac computer's command prompt in the background. Also available as a 1-to-Many action.		✔
Scheduled Actions - Scheduled Reboot, Scheduled Windows Updates. Also available as a 1-to-Many action.		✔
New! 1-to-Many - Simplify endpoint management by instantly executing or scheduling tasks to multiple endpoints simultaneously. Includes mass deployment software install, remote command, script execution, system reboot, and Windows updates.		✔
End-user Remote Access - Create up to 50 end-user accounts and give those users remote access to their computers that are managed under your premium account		✔
Unattended Android access		✔

Learn more about Splashtop Remote Support and try it free at www.splashtop.com/remote-support