

Splashtop Remote Support



Fast, cost-effective, and simple remote support and management of computers

The #1 remote support solution for MSPs.

Remotely support internal and client computers and provide users with remote access

The best unattended remote support solution

Splashtop Remote Support is a best-in-class remote support tool that gives you the freedom to remote into your managed computers from any device, at any time, thanks to our fast, high definition connections.

Key Features and Benefits

- **Unlimited Technicians** - All packages include unlimited technicians, unlimited devices to remote from, and unlimited concurrent sessions.
- **Access from Any Device** - Remote into any of your clients' Windows, Mac, or Linux computers from your Mac, Windows, iOS, Android, or Chromebook device.
- **Top Features** - Splashtop Remote Support is equipped with the features needed to cover the demanding use cases of MSPs. Transfer files, chat with users, remote print, remotely wake devices, and more.
- **High Performance** - Experience [fast, high resolution streaming](#) with low latency.
- **Deploy and Manage Endpoint Security** - Purchase and deploy Bitdefender to your PCs from within the Splashtop console. View endpoint security protection status for computers running Bitdefender, Windows Defender, and more.
- **Easy Deployment** - Just create your own deployment package and send the download links to your clients to install.
- **Robust Security** - Get secure infrastructure, intrusion protection, SSL/AES 256 bit encryption and other [advanced security features](#).
- **User Management and Grouping** - Add the rest of your internal team to your account. Set their roles and access permissions. Organize your computers into groups to make managing them much easier.
- **Premium Features** - Get popular management features like alerts, remote commands, update management, 1-to-Many actions, view system inventory, unattended android access, and event logs without the cost of a full endpoint management solution. You can also enable end-user access for your clients.

Who Benefits?

- MSPs can support all of their clients' devices remotely.
- Technicians can work from anywhere, and on any device.



"Like many other IT professionals, I was blindsided by the LogMeIn pricing bombshell which has left me and my clients scrambling for an alternative to that, now overpriced, solution. After making do on a temporary basis with other products' free solutions, I have finally come home to Splashtop. In addition to being easily deployed and scaled, Splashtop gives me excellent performance"

— Micah Barham, Barham Technologies

System Requirements

Client Requirements

- **Windows**
 - Windows 10, 8, 7, XP
 - 1G RAM
 - DirectX 9.0 or newer
 - Atom, Pentium-M, or better
- **Mac**
 - Mac OS 10.7 or newer
- **iPad / iPad mini / iPad Pro / iPhone / iPod Touch**
 - iOS 11 or newer
- **Android tablets / Android phones**
 - Android 4.0 or newer

Streamer Requirements

- **Windows**
 - Windows 10, 8, 7, XP, and Windows Server 2019, 2016, 2012, 2008, 2003
- **Mac**
 - Mac OS 10.7 or newer
- **Linux**
 - Ubuntu Desktop 16.04 and 18.04, CentOS 7 and 8, RHEL 7.3-8.1, Fedora 29-31
- 1.6 GHz dual-core or better CPU
- 1G RAM

Pricing and Plans

The best price guaranteed. No forced upgrades or confusing pricing plans.

Remote Support Plus

[See pricing](#)

Package starts at 25 computers with **unlimited technicians**

Features Include:

Unlimited Concurrent Sessions
Fast Remote Access
Unattended Support
Attended Support
Endpoint Security (Add-on Purchase)
File Transfer (including Drag-and-Drop)
Remote Print
Chat
Remote Wake
Remote Reboot
Session Recording
Multi-Monitor Support
Priority Technical Support
And more...

Remote Support Premium

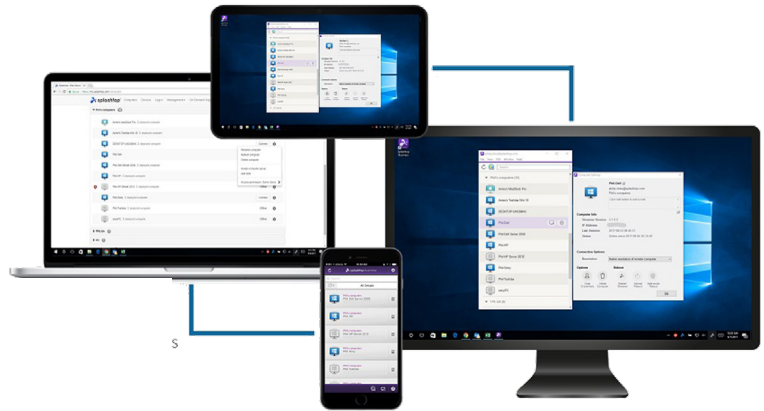
[See pricing](#)

Packages start at 25 computers with **unlimited technicians**

Everything in Plus, PLUS:

Configurable Alerts/Actions
Windows Updates
System Inventory
Event Logs
Remote Command Prompt
Unattended Android Access
1-to-Many
Enable End-User Access (for up to 50 users)

And more to come...



Web console for user and device management. Access and manage computers via desktop and mobile apps.

Learn more and sign up for your free trial

www.splashtop.com/remote-support

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