

## Splashtop Enterprise Remote Support Features



Features
Fast access with HD quality
Remotely access computers and servers running Windows XP/7/8/10, Windows Server 2003/2008/2012/2016, and macOS / Mac OSX 10.7 +
Remotely access mobile device, Android with control, iOS with view (coming soon)
Remote from Windows, Mac, iOS, and Android
Web console for computer and user management
Unattended support
Free secondary user accounts
Logging of connections, file transfers and management activity
Computer and user grouping
Group permission
User management
256-bit AES encryption
View computer status, inactive time, streamer version
Multi-monitor support – view one monitor at a time
Lock remote screen
Blank remote screen
Require Windows or Mac password
Request permission upon connection
File transfer (including drag-and-drop file transfer and Windows copy/paste file transfer)
File transfer outside of a remote access session
Remote print
Chat (in-session)
Chat (outside session)
Session recording
Multi-monitor support (multi-to-one)
Multi-monitor support (multi-to-multi)
Remote wake (Wake on LAN)
Remote reboot
Audio
Remote command
Two technicians can remote into one machine
Access RDP session
On-premise deployment
SSL certificate import