

# Splashtop Enterprise for Remote Access and Support Features



Features	
Fast access with HD quality	✓
Remotely access computers and servers running Windows XP/7/8/10, Windows Server 2003/2008/2012/2016, macOS / Mac OSX 10.7 +, Linux (coming soon)	✓
Remotely access mobile device, Android with control on selected devices (IoT/Rugged devices), iOS with view (coming soon)	✓
Remote from Windows, Mac, iOS, and Android	✓
View computer status, inactive time, streamer version, logged-in user	✓
Multi-monitor support – (multi-to-one & multi-to-multi)	✓
Lock remote screen	✓
Blank remote screen in session	✓
Lock remote keyboard and mouse in session	✓
File transfer (including drag-and-drop file transfer and Windows copy/paste file transfer)	✓
File transfer outside of a remote access session	✓
Remote print	✓
Chat (in-session & outside session)	✓
Session recording	✓
Remote wake (Wake on LAN)	✓
Remote reboot (normal reboot & safe mode reboot)	✓
Audio	✓
Remote command	✓
Two technicians can remote into one machine	✓
Access RDP session	✓
Reboot and reconnect during attended support session	✓
Connect as Admin option to fully interact with UAC and perform privileged operations during attended support session	✓
Apps available in English, French, German, Spanish, Italian, Portuguese, Japanese, and Simplified Chinese	✓
Manageability	
Web console for computer and user management	✓
Group permission	✓
User management	✓
Unattended support (Windows, Mac, Android)	✓
Attended/quick support for on-demand access to unmanaged Windows and Mac computers. Android device access and iOS screen viewing coming soon	✓
Free secondary user accounts	✓
Logging of connections, file transfers and management activity	✓
Active Directory integration	✓
Computer and user grouping	✓
Group permissions	✓
User management	✓
Security	
On-premise deployment	✓
SSL certificate import	✓
256-bit AES encryption	✓
Two-step verification	✓
Require Windows or Mac password	✓
Request permission upon connection	✓