



## The best on-premise remote access solution for media and entertainment professionals

Secure, high performance remote access to high-end workstations. Easily access all your desktop applications anywhere, at anytime, from any device.

## The Simplest and Fastest On-Premise Remote Access Solution

Leverage the power of Splashtop's secure technology to not only give employees remote access to computers but also enable IT to remotely access, manage, and support devices.

### Key Features and Benefits

- **High Performance**- Get [4K streaming at 40fps](#) and iMac Pro Retina 5K streaming at low latency. Reduced CPU utilization provides more headroom to process applications. Settings can be fine-tuned to get optimal performance. Optimized encoding and decoding engine takes advantage of the latest hardware acceleration from Intel, NVIDIA, AMD.
- **Multi-Monitor Support** - Remote into multiple monitors connected to your workstations.
- **Broad Device Support** - Remote into your Mac, Windows or Linux computer from any Mac, Windows, iOS, Android, or Chromebook device. Every user can access physical computers, virtual computers, virtual desktops, and android devices from all their mobile devices and computers.
- **Active Directory Integration** - For ease of deployment and maintenance, Splashtop On-Prem can use Active Directory to easily provision users' accounts and authenticate / authorize each user session request.
- **Secure Connections** - Get secure infrastructure, intrusion protection, SSL/AES 256 bit encryption and other [advanced security features](#).
- **Unattended Android/ Rugged IoT Support** - Anytime remote access to Android rugged phones, tablets, POS devices, kiosks, set top boxes, and more.
- **Centralized Admin Console** - IT admins can easily deploy and manage employees' remote access to computers. They can also provide attended and unattended support to employees by remoting into their devices. IT teams can remotely manage employee workstations and ensure they are up-to-date and running in top condition.

### Highlights

Organizations in media and entertainment get a self-hosted, secure, and high performance remote access solution.

Employees can leverage the power of their high-end workstations remotely from their own devices.

Get high performance, low latency and real-time remote access for activities like creating videos, animations, graphics, VFX, audio-video synchronization, developing games, and more. Leverage the latest hardware acceleration:



Users remotely access licensed software from any computer or mobile device at home.

*"With Splashtop, Adobe customers can securely use their personal computers, Android, iOS, and Chromebook devices to work productively, away from their offices."*

Sue Skidmore, Head of Partner Relations  
Adobe Video



Remotely access Adobe, Autodesk, and other applications from home

## System Requirements

### Splashtop Gateway Server Requirements

- **Supported Operating Systems (32/64-bit version)**
  - Windows Server 2008 R2 (Standard, Enterprise, DataCenter, and Web Edition)
  - Windows Server 2012, Windows Server 2012 R2
  - Windows Server 2016
  - Windows 8
  - Windows 10
- **Software Requirements**
  - Run with Administrator privilege
- **Hardware Requirements**
  - Processor: Intel Core i5 2.0 GHz or above
  - Memory: 8 GB or above
  - HDD: 30 GB or above

### Client Requirements (client device)

Install Splashtop On-Prem app on:

- iPad or iPhone - iOS version 12.x or higher
- Android - Version 4.0 or higher
- ARM 32/64, X86 processor or Nvidia Tegra
- Windows - XP, Vista, 7, 8 or 10
- Mac - macOS 10.8 or higher

### Streamer Requirements

- Windows 10, Windows 8/8.1, Windows 7, Windows Vista\*, Windows XP\*, Server 2016, 2012, 2008 R2 or higher, 2003\* (Server Core is not supported)
- Mac OS 10.8 or higher
- Android 5.0 or higher
- iOS 12.x or higher (for SOS on-prem)
- Linux Ubuntu desktop 16.04, 18.04, and 20.04, CentOS 7 and 8, Red Hat Enterprise Linux (RHEL) 7.3-8.1, Fedora 29-31

### Network Requirements

- One IP address and domain name:  
If you need a cross-firewall remote session, please prepare a public IP address for the Splashtop Gateway, or set port forwarding from the public IP to private IP in your firewall.
- One port:  
Splashtop Gateway and Relay port: 443 (default). Please make sure port 443 is not blocked by your firewall.

### Learn more and get started:

[www.splashtop.com/on-prem](http://www.splashtop.com/on-prem)

Cloud solution available as well

## Splashtop, Inc.

10050 N. Wolfe Rd., Ste. 260  
Cupertino, CA 95014 USA  
1-408-886-7177


[www.splashtop.com](http://www.splashtop.com)

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## Remote Support

The remote access capabilities of Splashtop On-Prem are useful not only for end-user remote access but also for IT, support, and help desk teams. IT teams can provide attended quick support to Windows, Mac, iOS, and Android devices without prior installation, using a 9-digit session code. They can also remote into managed computers without an end-user present to provide support and ensure the computers are up-to-date.

Trusted by the Media and Entertainment Industry for High Performance and Secure Remote Access



*"It's like a dream come true!"*  
- Bryan Hughes Meteorologist at WOWK  
[Brian converted his boat into a remote newsroom using Splashtop](#)

*"Splashtop has been instrumental in allowing our weather department to operate remotely while still using the full resources of our weather system."*  
- Patrick Evans, KESQ News Channel 3  
[Read the whole KESQ story](#)

## Pricing

Every user or admin can access, control and support physical computers, virtual computers, virtual desktops, and android devices from all their mobile devices and computers.

Pricing is based on number of users, concurrent technicians, or endpoints. Contact us for pricing.

**Save 50% or more** when compared to other on-premise remote access and remote support solutions.

## On-Premise Architecture

