



Splashtop Remote Access

Onboarding Guide



Welcome to Splashtop Remote Access!

This guide will help you set up and start using Splashtop, your gateway to seamless remote work. With Splashtop Business Access, you can:

- Access your work computer from anywhere, using any device
- Connect to your files, applications, and data securely
- Boost your productivity with high-performance remote access features
- Work flexibly on desktops, laptops, tablets, or smartphones



splashtop.com

Step 1: Create Your Splashtop Account

- Go to [Splashtop Remote Access Page](https://splashtop.com) and click “Free Trial” or “Buy Now” to create your new account
- This will be the main account you use to manage your team



Remote From

Step 2: Set Up Devices

Install Splashtop Business App

- Install on devices you’ll use to connect from and remotely access other computers
- Download the app from splashtop.com/app on your computer or mobile device
- The Splashtop app is available on your device’s app store ([Windows](#), [Mac](#), [iOS](#), [Android](#) and [more](#))
- You can install the Business App on as many devices as you want



Remote To

Install Splashtop Streamer

- Install on computers you want to connect to and remote into.
- For current computer: Use in-app install option for [Windows](#) or [Mac](#)
- For other computers: Login at my.splashtop.com or my.splashtop.eu (depending on where your account is located) > “Add Computer” > Send deployment link



Step 3: Connect

Log into Splashtop Account

- Make sure Streamer and Business App use the same account

Connect to Remote Computers

- In Business App, select computer from your list to make the connection



Step 4: Set Up Your Team (Optional)

Invite Team Members

- If setting up for your entire team, [invite members to create their accounts under your main account](#)
- Invited users will receive instructions on installing Splashtop on their devices

Assign User Roles

- Define super admins, admins, group-specific admins and members

Manage Access Permissions

- Access permissions determine which users have access to a certain computer

Remote Access Features

Splashtop Remote Access Solo	Splashtop Remote Access Pro (includes all Solo features, plus)	Splashtop Remote Access Performance (includes all Pro features, plus)
For individual users	For your team	For the ultimate remote experience
Access up to 2 computers	Access up to 10 computers per license	Access up to 10 computers per license
File Transfer (including Drag-and-Drop)	View multiple remote monitors simultaneously	4:4:4 mode for accurate colors and details
Print to a local printer from remote computer	Record your Splashtop remote sessions	Tune to ultra-high audio bit rates
Wake your computer remotely	Chat (In-session and Outside session)	Use stylus devices and pens remotely with full features
Reboot remote computer from local device	Annotate remote screen from mobile devices	Connect local USB devices to remote computers
Audio		Link local microphone to remote computer for real-time app access
Logging		Use Wacom pen's technology across local and remote setups

Need advanced security, IT support capabilities and more?
Check out Splashtop Enterprise. Visit splashtop.com/enterprise to learn more.

Why Choose Splashtop?



High Performance

Get 4K streaming up to 60fps (and iMac Pro Retina 5K streaming) with low latency, and the ability to fine-tune settings.



Broad Device Support

Access Windows, Mac, or Linux computers from any Windows, Mac, iOS, Android, or Chromebook device.



Robust Security and Compliance

Splashtop products include the latest security standards, including ISO 27001, SOC 2 compliance and support for PCI, GDPR, HIPAA.



Best Value

Splashtop offers best-in-class solutions at prices that are up to half of competitors.



World Class Customer Service

Dedicated support team available for any issues or questions, ensuring smooth onboarding and continued usage.

Purchase online at splashtop.com/remote-access - [Detailed Feature List](#)
Splashtop Sales - 1.408.886.7177 or sales@splashtop.com
Splashtop Support - 1.408.610.1631 or splashtop.com/support

