

## Splashtop Enterprise

A remote access  
and support  
solution for  
your advanced  
business and  
security needs



# High Performance You Require

Superior reliability and scalability proven over billions of sessions.

- 4k streaming at 60fps regardless of user distance
- Minimized latency and latency variability
- Quality setting for color depth and fidelity
- Redirect USB devices like smart cards, stylus tools, and more
- Optimized for NVIDIA, AMD GPU and Intel CPUs



Android



MacOS



iOS



Windows



Chrome OS



Linux



Ubuntu



Raspberry Pi



Red Hat



Fedora



## Security You Can Trust

Built-in security and compliance best practices so users don't have worry.

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### Features

- ✓ Centralized authentication using Single Sign-On integration
- ✓ Provide granular role-based, user, and group-based access permissions
- ✓ Blank the remote computer screen for privacy
- ✓ Enforce automatic log out for idle web/desktop app
- ✓ Enable persistent banner notifications while computer is being accessed
- ✓ TLS 1.2 with AES-256 bit encryption
- ✓ Multi-Factor Authentication (MFA)

### Advanced Security

- ✓ Automatically record sessions to a centralized cloud location
- ✓ Export logs to your SIEM system via syslog for analysis
- ✓ Restrict access based on user IP addresses
- ✓ Protect sensitive data with on-screen watermarking

### Compliance

- |             |         |
|-------------|---------|
| ✓ ISO 27001 | ✓ PCI   |
| ✓ SOC 2     | ✓ FERPA |
| ✓ GDPR      | ✓ HIPAA |
| ✓ CCPA      |         |

## Simplicity You Want

User friendly interface that doesn't need training to navigate.

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### Reliable

Enterprise-grade reliability with consumer-grade usability.

### Efficient

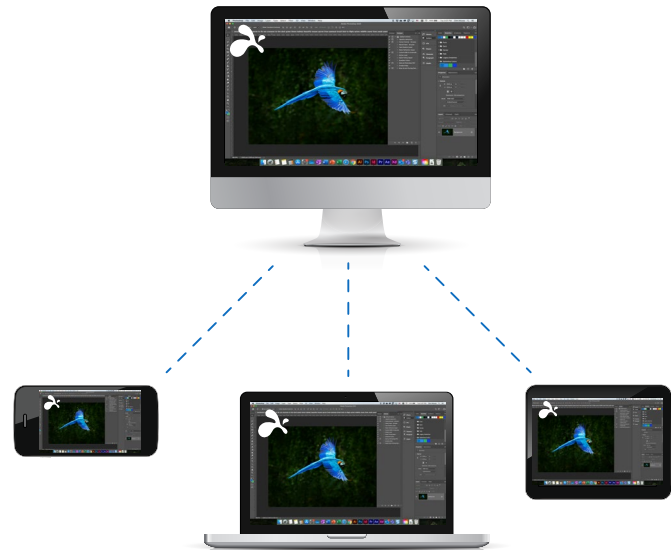
Set up within minutes with mass deployment options (or features).

### Feature Rich

Enhance productivity with a wide range of features.

### Customizable

Customizable settings make it easy to manage and scale.







## Help When You Need It

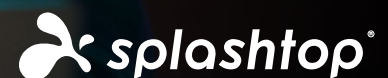
Splashtop's number one priority will always be to ensure we provide you with the best customer service experience possible.

Talk directly to an expert anytime you need it, regardless of company size. Situations arise on your schedule, not ours. That's why we provide support \*24/7. If you want to talk to a live person, rather than chat or email, we make that easy, too.

No one wants to jump through hoops to understand pricing or cancellation. That's why we offer transparent business practices featuring clear and consistent pricing and flexible cancellation policies.

- \*24/7 Global Support
- Simple pricing
- Easy and fast cancellation

\*24/7 support is part of our premium support offering.  
Standard support is Mon-Fri, 8am - 6pm local time zones.



# Splashtop Enterprise Features

Unified, secure remote access, remote support and endpoint management solution.

Empower employees to work from anywhere while enabling IT teams to securely access, support, and manage endpoints – all from a centralized, intuitive platform.



Unattended access to computers and Android devices



SSO/SAML integration



Granular access permission control



Scheduled Access



File transfer, chat, record session



Integrations with ticketing and ITSM platforms\*



Attended support to any device and service desk workflows\*



Background Actions\*



Remote camera sharing with Augmented Reality (add-on)\*



Autonomous Endpoint Management (add-on)\*



Connector via RDP, VNC, SSH (add-on)



Endpoint Detection and Response (add-on)



Cloud or on-premise deployment options

\*Technician licenses only

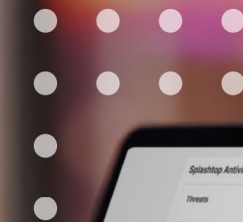


# Autonomous Endpoint Management

Empower your IT team with real-time control and automation

- Automate patching for OS, third-party, and custom apps
- Complement Intune and other MDMs with real-time patching, scripting and remediation
- Detect and prioritize vulnerabilities using CVE-based threat insights
- Track and manage hardware and software inventory across all endpoints
- Monitor endpoints and resolve issues proactively

\*\*Available as an add-on with Remote Support licenses



# What Our Customers Say...

## ...about our support.

"We chose Splashtop because it offers a better experience at a more affordable cost. Splashtop has the best customer support, and we have a great, direct relationship with our account manager."

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**Ericson Oliveira**

Process Specialist  
Tivit

## ...about our security.

"I do want to stress this out – Splashtop is so secure! You have a back-end for the administrators that has two-factor authentication, you can go to users and allow them to drag and drop files, put in a USB, copy-paste etc. Really, it's super, super secure."

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**Andres Reyes**

Chief Technology Officer  
Boxel Studio

## ...about our performance.

"Our reliance on Intune for some endpoint management functionalities is supplemented by Splashtop, which fills critical gaps, including better visibility into and more control over software updates, and better documentation. In one platform, we are able to troubleshoot issues on any remote devices, proactively monitor systems, automate software patching, and ensure compliance."

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**IT Manager**

Pb2 Architecture + Engineering

## ...about our simplicity.

"From the initial introduction through to giving users access, I was very impressed with the simple yet secure setup. We can manage users and groups and assign them on the fly."

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**Mike Marsh**

IT Manager  
WBITVP New Zealand





## Splashtop by the Numbers

**30M+**

Splashtop customers globally

**65M**

Devices connected

**2K+**

5-star reviews received

**150+**

Countries worldwide





## Contact Us

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