## **Splashtop On-Prem**















The self-hosted, on-premise remote access and remote support solution.

Highly secure, high performance remote access to physical and virtual desktops. Gives you and your team access to virtual machines and remotely control physical desktops. Also enables IT to remotely support attended and unattended devices.

# The Simplest and Fastest On-Premise Remote Access and Support Solution

Leverage the power of Splashtop's secure technology to not only give employees remote access to their devices but also enable IT to remotely access and support devices.

## **Key Features and Benefits**

- **High Performance** Get <u>4K streaming at 40fps</u> and iMac Pro Retina 5K streaming at low latency. Reduced CPU utilization provides more headroom to process applications. Settings can be fine-tuned to get optimal performance. Optimized encoding and decoding engine takes advantage of the latest hardware acceleration from Intel, NVIDIA, AMD.
- **Multi-Monitor Support** Remote into multiple monitors connected to your workstations.
- **Broad Device Support** Remote into your Mac, Windows or Linux computer from any Mac, Windows, iOS, Android, or Chromebook device.
- Active Directory Integration For ease of deployment and maintenance, Splashtop On-Prem can use Active Directory to easily provision user's accounts and authenticate / authorize each user session request.
- **Secure Connections** Get secure infrastructure, intrustion protection, SSL/AES 256 bit encryption and other <u>advanced security features</u>.
- Unattended Android/ Rugged IoT Support Splashtop On-Prem provides remote access and remote support to any Android device from any computer or mobile device even without an end-user present. Android devices include smart phones, tablets, POS devices, kiosks, set top boxes and more.
- Centralized Admin Console IT admins can easily deploy and manage employees' remote access to computers through a centralized console.
   They can also provide attended and unattended support to employees by remoting into their devices.

#### Who Benefits?

Organizations looking to give employees remote access to their devices as well as provide easy and secure remote support for devices.

- Executives can stay on top of business by remotely accessing and analyzing sensitive data securely from anywhere.
- Government field agents can access applications without downloading confidential information.
- Healthcare professionals can securely access patient records while maintaining confidentiality.
- Employees working remotely can access their computers with all their files and applications at their fingertips.
- IT Departments can remotely access and support unattended devices, as well as support unmanaged, attended computers on-demand.



#### **System Requirements**

#### Splashtop Gateway Server Requirements

- Supported Operating Systems (32/64-bit version)
  - Windows Server 2008 R2 (Standard, Enterprise, DataCenter, and Web Edition)
  - Windows Server 2012, Windows Server 2012 R2
  - Windows Server 2016
  - Windows 8
  - Windows 10
- Software Requirements
  - Run with Administrator privilege
- Hardware Requirements
  - Processor: Intel Core i5 2.0 GHz or above
  - Memory: 8 GB or above
  - HDD: 30 GB or above

#### Client Requirements (client device)

- Install Splashtop On-Prem app on:
  - iPad or iPhone iOS version 10 or higher
  - Android Version 4.0 or higher ARM 32/64, X86 processor or Nvidia Tegra
- Install Splashtop On-Prem client on:
  - Windows XP, Vista, 7, 8 or 10
  - Mac OSX Mac OS 10.7 or newer
- Network connection

#### Streamer Requirements (host computer)

- Install Splashtop Streamer for On-Prem on a desktop or laptop
- Windows XP, Vista, 7, 8, or 10 Mac OS 10.7 or newer Android 5.0 or newer
- Processor: 1.6 GHz or faster dual-core CPU
- Memory: 2 GB or above
- Network connection

#### **Network Requirements**

- One IP address and domain name:
   If you need a cross-firewall remote session, please prepare a public IP address for the Splashtop Gateway, or set port forwarding from the public IP to private IP in your firewall.
- One port: Splashtop Gateway and Relay port: 443 (default) . Please make sure port 443 is not blocked by your firewall.

#### Learn more and get started:

www.splashtop.com/on-prem

Cloud solution available as well

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## **Remote Support**

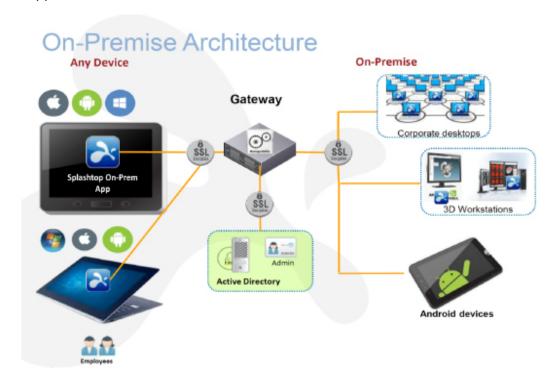
IT teams can provide attended quick support to Windows, Mac, iOS, and Android devices without prior installation, using a 9-digit session code. They can also remote into managed computers without an end-user present to provide support and ensure the computers are up-to-date.

### **Pricing**

Every user or admin can access, control and support physical computers, virtual computers, virtual desktops, and Android devices from all their mobile devices and computers.

Pricing is based on number of users, concurrent technicians, or endpoints. Contact us for pricing.

Save 50% or more when compared to other remote access and remote support solutions.





Remote Control session with a Zebra device allowing you to file transfer, record session and more! You can launch a remote session from your mobile device or your computer.