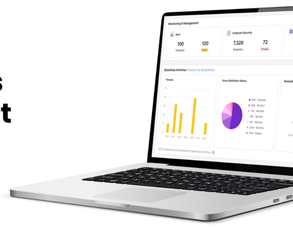
splashtop

How Today's IT Leaders Are Simplifying Support and Securing Every Endpoint

From manual maintenance to intelligent automation — how it leaders are advancing endpoint management



Manual workflows can't scale

IT leaders face more users, more devices, and more risk, but manual tools can't keep up.

59% of unmanaged endpoints are "unintentionally unmanaged," with no alternative security measures in place[1]

47% of organizations still lack a standardized process for software updates[2]

1/5 rely on manual processes for OS patching and third-party app updates[3]

22% have reached fully automated deployment[4]

The shift to autonomous endpoint management

IT leaders are turning to autonomous endpoint management (AEM) to keep pace with growing risk and complexity.

50%

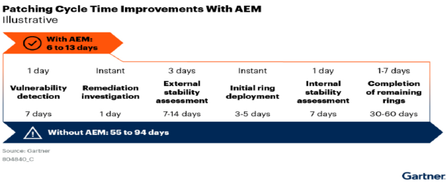
Gartner® predicts that, "By 2029, over 50% of organizations will adopt AEM capabilities within advanced endpoint management and DEX tools to significantly reduce human effort, an increase from nearly zero in 2024."[5]

95% of organizations are already using or interested in AEM[6]

With AEM, IT teams can:

- Automate software updates and patching workflows
- Reduce mean time to detection and resolution (MTTR)
- Enforce endpoint security and compliance at scale
- Free up time for higher-impact work

Patching Cycle Time Improvements with AEM[7]



Where the gaps are today

13% Only **13%** use an Endpoint Detection and Response (EDR) solution[8]

41% rely solely on antivirus[9]

Modern IT environments demand more than manual patching and siloed tools. They require autonomous, integrated, intelligent systems.

The THREE AEM pillars

AUTOMATION
Automate patching, remediation, and policy enforcement to reduce manual effort and prevent human error.

INTEGRATION
Unify support, patching, monitoring, and remote access in one platform that works across devices and teams.

VISIBILITY
Real-time inventory, device status, proactive alerts, and detailed logs help identify issues early, enforce security and maintain compliance.

Modern endpoint management is proactive, not reactive

With **Splashtop**, IT teams get the tools to deliver seamless support, enforce security policies, and automate routine work across any device, from anywhere.

- **Secure**
- **Unified**
- **Automation-ready**

Take the first step toward autonomous endpoint management

See how Splashtop brings automation, security, and scale to your endpoint support strategy.

Learn more

[1] Enterprise Strategy Group, now part of Omdia, Research Report, The Growing Role of AI in Endpoint Management and Security Convergence, June 2025.
[2] Splashtop, endpoint management survey of approximately 400 IT decision-makers, January 2025.
[3] Ibid.
[4] Ibid.
[5] Gartner, Innovation Insight: Autonomous Endpoint Management, Tom Cipolla, Dan Wilson, 15 January 2025. (Accessible to Gartner subscribers only)
[6] Enterprise Strategy Group, now part of Omdia, Research Report, The Growing Role of AI in Endpoint Management and Security Convergence, June 2025.
[7] Gartner, Innovation Insight: Autonomous Endpoint Management, Tom Cipolla, Dan Wilson, 15 January 2025. (Accessible to Gartner subscribers only)
[8] Splashtop, endpoint management survey of approximately 400 IT decision-makers, January 2025
[9] Ibid.

GARTNER is a registered trademark and service mark of Gartner, Inc. and/or its affiliates in the U.S. and internationally and is used herein with permission. All rights reserved.