Splashtop Enterprise Features

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Enterprise Features	Flexible licensing : Choose named Remote Access licenses and/or concurrent Remote Support licenses	
	Remote Access License	Remote Support License 1 concurrent = 10 named licenses
Fast remote access with HD quality audio and video streaming	✓	✓
Remotely access unattended computers, servers, devices running Windows 7/8/10/11, Windows Server 2012, 2016, 2019, macOS 10.10+, native support for Apple Silicon (M1,M2, M3, M4) Linux Ubuntu, Desktop 16.04, 18.04, and 20.04, 22.04, 24.04, CentOS 7 and 8, RHEL 7.3 - 8.1, Fedora 33 - 37	✓	✓
Remotely access and control unattended Samsung, LG and Lenovo devices as well as Android devices running Android 8 or later, such as Asus, Essential, Google Pixel, OnePlus, HTC, Huawei, Honor, Motorola, Nokia, OPPO, Sony, Xiaomi, and ZTE	✓	✓
Priority technical support	✓	✓
Apps and web console available in English, French, German, Spanish, Italian, Portuguese, Japanese, Simplified and Traditional Chinese, Korean	✓	✓
Security		
256:bit AES encryption	✓	✓
Two-step verification	✓	✓
Require windows or MAC password option	✓	✓
Device authentication	✓	✓
Lock keyboard and mouse on remote computer	✓	✓
Request permission upon connection	✓	✓
Set browser timeout	✓	✓
SSO / SAML Integration: Authenticate through SSO/SAML. Supports Okta, Azure AD, ADFS, JumpCloud, OneLogin, Workspace ONE, G-Suite, TrustLogin, and more	✓	✓
Cloud session recording: Automatically record remote sessions to a centralized cloud location	✓	✓
IP whitelisting: Secure your access perimeter with IP whitelist restrictions	✓	✓
SIEM Integration: Export log data to a syslog server for SIEM system to retrieve and analyze	✓	✓
Watermark: Secure and protect confidential information during remote sessions.	✓	✓
Productivity		
File transfer (including drag-and-drop file transfer and Windows copy/paste file transfer)	✓	✓
View computer status, inactive time, streamer version	✓	✓
Remote print: Print anything from the remote computer that you're accessing onto your local printer	✓	✓
Lock remote screen: Enable lock screen at the end of session	✓	✓
Blank remote screen: Automatically blank the host/streamer computer monitor when someone connects remotely	✓	✓
Ultra high quality audio (256k or 384k): High audio bitrates provides best possible audio quality	✓	✓
Multi-monitor support (view one at a time, multi:to:one, or multi-to-multi)	✓	✓
YUV 4:4:4 (better color accuracy): Experience superior color and image clarity	✓	✓
H.265 (HEVC): Experience the same visual quality as H.264 at lower bandwidth with higher-efficiency compression	✓	✓
Share my desktop (share windows desktop via a web link)	✓	✓
Chat (in-session)	✓	✓
Session recording: Allows you to record screen of the remote computer during a remote session on your desktop	✓	✓
Whiteboard: Annotate the remote computer screen from iPad and Android tablets	✓	✓
Two users can remote into one machine	✓	✓
Remote wake (Wake on LAN): Wake up your Windows or Mac computer as long as another computer on the same network is awake	✓	✓
Remote reboot for unattended computers	✓	✓
File transfer outside of a remote access session	✓	✓
View-only mode: Select "View-only" in the session toolbar during a remote access session to only view activity and annotate the remote computer screen, but not remotely control it	✓	✓
Microphone passthrough : Transmit input via your local microphone to the remote computer as the microphone input	✓	✓
USB device redirection: Redirect a USB device (smart card reader, security key, stylus/HID device, or printer) on your local computer to the remote computer	✓	✓
Wacom Bridge: Use your local wacom tablet seamlessly with a remote computer	✓	✓

Manageability		
Logging of connections and activity	✓	✓
Define super admins, admins, group-specific admins and members	✓	✓
Web management of streamer settings	✓	✓
Computer and user group-based permissions	✓	✓
Access RDP session	✓	✓
Granular user/user group-based permissions (for file transfer, remote print, copy:paste, 1-to-many scripting and 2FA enforcement)	✓	✓
Granular role-based permissions (for remote disconnect, remote reboot, remote Streamer restart, and concurrent remote sessions	✓	✓
Schedule remote computer access for end-users	✓	✓
Streamer settings policy: Remotely configure streamer settings from the web console	✓	✓
Enable admin to enforce session recording and upload to a target folder	✓	✓
Ability to add users to exist in a main group and a sub-group for better organization of access permissions	✓	✓
Access background diagnostic tools such as task manager, registry editor, device manager, service manager and remote command without interrupting the end-user or starting a remote session.		✓
Attended Remote Support and Service Desk		
Attended/quick support for on-demand access to unmanaged Windows or Mac computers, iOS and Android devices with a 9 digit access code		✓
Reboot and reconnect during attended support session		✓
Create a custom branded SOS app for Windows and Mac with your logo, text, colors		✓
Connect as Admin option to fully interact with UAC and perform privileged operations		✓
Launch a remote session from within your incident, ticket or chat. Works with ServiceNow, Zendesk, Salesforce Freshservice, Freshdesk, Autotask PSA, Spiceworks Helpdesk, and Microsoft Teams		✓
Automatically log remote session details back in the ticket after session is completed		✓
Granular user/user group-based permissions for attended access		✓
Improved on-demand support workflow with session invitation link and technician support queue		✓
Support channels and technician management: Create support 'channels', group technicians, assign roles and granular session management privileges, transfer support sessions, add comments to support session		✓
Request support session through the SOS Call app. The session will be added to the support queue		✓
Initiate a voice call to the end-user during the remote access session		✓
Add-ons		
Autonomous Endpoint Management: Simplify and automate endpoint management with policy enforcement, OS and third-party patch management, proactive alerts, automated remediation via smart actions, inventory reporting, and more		✓
Splashtop AR: Enables end users to share their mobile device's camera with a remote IT technician in real-time		✓
Splashtop Connector: Remotely access computers and servers via RDP, VNC, or SSH without using VPN or agent	✓	✓
Splashtop AV: Purchase, track and manage Splashtop AV powered by Bitdefender through your Splashtop web console	✓	✓
Bitdefender GravityZone EDR: Enhance your cybersecurity with GravityZone EDR, providing advanced threat detection and response, real-time visibility, and automated remediations to stay ahead of evolving cyber attacks	✓	✓

Learn more about Splashtop Enterprise and try it free at https://www.splashtop.com/products/enterprise